

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.10/826,160
Filing Date 4/15/2004
Confirmation No. 8619
Inventorship Hua-Jun Zeng
Applicant Microsoft Corporation
Group Art Unit 2169
Examiner Aaron J. Sanders
Attorney's Docket No. MS1-1892US
Title: Mining Service Requests for Product Support

To: Commissioner for Patents
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Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: December 12, 2006

By: /Brian G. Hart Reg. No. 44421/

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